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شبكة دجلة

DIJLANET

Iraq's Premier Communications Provider

DIJLANET



WE'VE GOT YOU COVERED!



DIJLANET

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# ABOUT DIJLANET



## COMPANY OVERVIEW

**IRAQ'S LEADING WIRELESS COMMUNICATIONS PROVIDER** since 2003, DijlaNet provides customized fiber- and satellite-based broadband Internet services to individuals, businesses and governmental organizations in all parts of Iraq. Our state-of-the-art network, 24/7 Network Operations Centers (NOCs) and on-site customer support are unparalleled in Iraq.

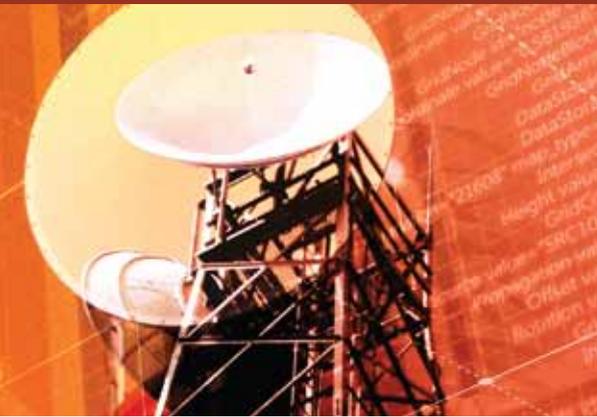
DijlaNet is an Iraqi-registered company with expertly trained Iraqi technical teams who quickly and efficiently conduct site surveys, perform necessary site civil works and all equipment installation. DijlaNet's founder and senior management have extensive experience deploying and operating robust and complex IP infrastructure solutions in war zones and other challenging operational environments.

DijlaNet prides itself on its commitment to delivering value and reliability to all its customers.

## WHY DIJLANET?

**DIJLANET IS THE ONLY COMMUNICATIONS COMPANY IN IRAQ** with the ability to provide reliable broadband communications solutions and 24/7 support to its customers, in all parts of Iraq. DijlaNet has built citywide wireless networks in dozens of cities and towns in Iraq and continues to add more. For those customers not within range of one of our existing citywide wireless networks, DijlaNet can provide the same level and quality of broadband Internet service via satellite antennas that we install and maintain. Besides our 24/7 NOC, which monitors all customer connections, DijlaNet has offices and trained, experienced techs in all regions of Iraq who respond immediately to any customer support or technical issues that require their attention. No other company in Iraq can come close to matching DijlaNet's first-class Internet service and customer support.

# DIJLANET SERVICES



## WIRELESS INTERNET SERVICES

### DijlaNet PLATINUM : Dedicated Broadband Internet Access

#### CUSTOMERS INCLUDE:

- Oil & Gas Companies
- Businesses
- Government Ministries
- Foreign Embassies
- Cellular Providers

#### BENEFITS INCLUDE:

Unlimited broadband Internet service, no contention, supports all applications, unlimited numbers of users. Minimal equipment cost.

## SATELLITE INTERNET SERVICES

### DijlaNet SATELLITE : Dedicated (SCPC) or iDirect Broadband Internet Services for Remote Customer Sites

#### CUSTOMERS INCLUDE:

- Oil & Gas Companies
- Military
- Any customer not within range of TigrisNet's existing citywide wireless networks.

#### BENEFITS INCLUDE:

Unlimited broadband Internet service, no contention, supports all applications, unlimited numbers of users.

# OIL & GAS INDUSTRY

DijlaNet is the go-to communications provider for the oil and gas industry in Iraq. Unlike other satellite companies that serve the oil and gas patch, DijlaNet's only focus is Iraq. We cover every square inch of the country, with 24/7 remote and on-site customer and tech support. While other companies in Iraq are confined to isolated "Green Zones" and military bases, DijlaNet is a "Red Zone" operator with offices, networks and personnel in all parts of the country — including those remote and sometimes high-risk locations where oil and gas companies operate and require reliable broadband communications. Although our only market is Iraq, we provide our customers in Iraq with secure global connectivity to their sites and offices around the world.

After consultation with the customer, DijlaNet will design and implement a broadband communications solution that meets the customer's requirements, timeframe and budget. A typical oil and gas customer in Iraq may require a single network with a combination of fixed and mobile broadband communications capabilities at the following types of sites:

- **Corporate and field offices**
- **Housing compounds**
- **Remote and/or mobile sites**

Oil and gas customers also typically require a variety of broadband service applications, such as:

- **Large data/file transfers**
- **Remote surveillance cameras across multiple sites**
- **Routine Internet connectivity (email, browsing, chat) at home and office**
- **Videoconferencing**
- **Voice Over IP (telephone) applications such as Skype**
- **SCADA monitoring**

Whether via one or more of DijlaNet's existing citywide wireless networks, or via the rapid deployment of remote/mobile iDirect satellite hubs, or both, DijlaNet will design and implement a single network communications solution tailored to the customer's needs, across a variety of sites in Iraq and with a variety of applications and bandwidth levels.



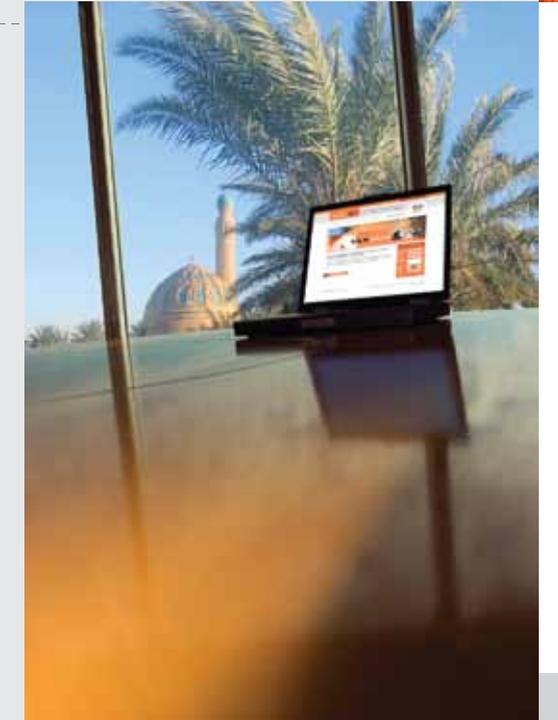
# GOVERNMENT

DijlaNet is the communications provider of choice for the Iraqi government, foreign Embassies and aid organizations. DijlaNet designs, builds, maintains and manages citywide and countrywide wireless networks on behalf of Iraqi government entities that require their own secure communications network.

DijlaNet deployed its first Iraqi government network on behalf of the Kurdistan Regional Government (KRG) in Sulaymaniyah in 2004. DijlaNet built a citywide wireless network to provide low-cost broadband Internet services to the government ministries, the University, and all other schools in the city. With an up time of close to 100% since early 2004, the DijlaNet Sulaymaniyah citywide network has been hailed by one of Iraq's most respected leaders as "A model for the Middle East." DijlaNet also deployed multiple citywide wireless networks with satellite backhaul across numerous cities in Kurdistan on behalf of the KRG in Erbil.

### THE ADVANTAGES OF DIJLANET'S GOVERNMENTAL NETWORKS INCLUDE:

- **DijlaNet designs, installs, maintains and manages the entire network from start to finish, from deployment of equipment to bandwidth management.**
- **One secure, closed, efficient network connecting all the government's sites in Iraq to each other and to the outside world.**
- **Multiple Internet applications: secure email, voice, videoconferencing, security cameras, databases, etc.**



# DIJLANET NETWORK



## NETWORK OVERVIEW

**THE DIJLANET COMMUNICATIONS NETWORK** is the most sophisticated network of its kind in Iraq. DijlaNet's backbone uses strategic teleport locations connected to Tier 1 Internet providers utilizing state-of-the-art fiber optic backbones with path redundancy in a secured, power stable environment. All network infrastructure is secured through use of encrypted protocols and use of IP firewalls.

DijlaNet complements its robust satellite network with licensed, carrier-class fiber-optic connectivity. DijlaNet monitors and manages its countrywide, state-of-the-art communications network with sophisticated Network Operations Centers (NOCs) located in Baghdad and abroad. Our NOCs are staffed by highly trained experts utilizing the latest network monitoring techniques and equipment.

## COVERAGE AREAS

**COVERING EVERY SQUARE-INCH OF IRAQ**, the DijlaNet communications network is the most advanced network of its kind in the country. We can provide customers with reliable Internet service either wirelessly, with minimal equipment expense, or via satellite antenna for remote customer sites that are not within range of one of our existing citywide wireless networks.

With the integration of Iraq's new fiber optic infrastructure, microwave ground relays and our multi-satellite communications network, DijlaNet is able to offer superior IP solutions to its clients anywhere in Iraq. With DijlaNet, the Internet is available anywhere in Iraq.

# DIJLANET SUPPORT



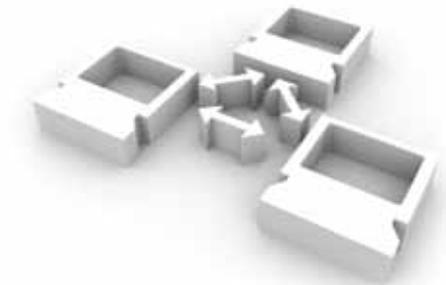
## CUSTOMER SUPPORT

**DIJLANET IS THE ONLY COUNTRYWIDE COMMUNICATIONS PROVIDER** in Iraq with 24/7 Network Operations Center (NOC) monitoring and on-the-ground customer/tech support in every part of Iraq. Our NOCs are located in Baghdad and outside of Iraq.

We are a "Red Zone" company. If we cannot resolve a tech issue remotely, our experienced satellite and/or network techs will travel to your site to troubleshoot and resolve the issue, no matter where in Iraq it is located.

DijlaNet's NOC takes a proactive approach to network monitoring, often notifying our customers of a power outage or other issue before the customer contacts us. Customers have many options for contacting DijlaNet for customer support, including live chat, telephone and email.

DijlaNet immediately registers and tracks all support issues in our sophisticated support trouble ticketing system. Our trouble ticket system enables our customers to follow their ticket and obtain updates until resolved.





## CONTACT DIJLANET

THANK YOU FOR READING!

DIJLANET

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